

THE SLAUGHTERHOUSE LOYALTY SCHEME

- The Slaughterhouse Loyalty Scheme is owned by RW Randall Limited (Randalls). Randalls can close accounts, change the terms or end scheme the without notice and liability.
- You can only use the app at The Slaughterhouse Bar and Eatery, Guernsey.
- To participate, you must be 18 or older.
- The loyalty scheme is for individual use only.
- Points are non-transferable and can only be used by the account owner.
- Randalls may update or modify the special offers and promotions at any time, without prior notice.
- Randalls can remove members from the scheme at their discretion. Any points held will be lost.
- Accounts inactive for over a year may be deleted without notice. Any points held will be lost.
- It's your responsibility to keep your account details up to date. Details can be changed by logging into the scheme site. To change your date of birth or email address please contact manager@slaughterhouse.gg.

EARNING POINTS

- 10 points are added for every whole £1 spent.
- To earn points, show your QR code prior to paying your bill. Points cannot be added after payment.
- Loyalty points will not be earned for payments related to corporate functions or events.
- If customers choose to split their bill, they will earn loyalty points only on the portion of the bill they personally pay. Points will not be awarded for the portion paid by others.
- Only one loyalty account can be used per payment. Combining or using multiple loyalty accounts for a single transaction is not permitted.
- Points are earned on food and/or drink purchases but not deposits, gift cards, tobacco products, some promotional offers or with other discounts.
- Points are not earned when purchasing gift cards. This means that any purchase made with a gift card will not contribute to your points balance or rewards within the loyalty program.
- Points are only earned if the bill is paid in full at the time of your visit. No points are awarded for credit account transactions or bills settled by cheque.

REDEEMING POINTS

- 1 point is equivalent to 1p. 100 points are equivalent to £1.
- You must have earned 100 points before you can begin redeeming them.
- To redeem points, show your QR code when you pay.
- Points can only be used for food and/or drink purchases at the Slaughterhouse Bar and Eatery, Guernsey.
- You must redeem a minimum of 100 points for any transaction. You may pay the remaining balance with cash, debit, credit card, or valid Randalls Gift Cards.
- Points cannot be turned into cash and cannot be used for any purpose other than purchasing food and drink at The Slaughterhouse Bar and Eatery, Guernsey.

DATA PROTECTION AND PRIVACY

- Randalls collects personal information for the purpose of managing and administering our loyalty scheme, including providing rewards and benefits, and improving our services.
- By participating in our loyalty scheme, you consent to the collection, processing, and storage of your personal data in accordance with our Privacy Policy.
- Randalls take measures to protect your data from unauthorized access, disclosure, or alteration.
- Randalls do not sell or rent your personal information to third parties. Your data is used solely for loyalty program-related purposes.
- Randalls may contact you with program updates, special offers, and relevant information. You can opt out of marketing communications at any time.
- You can request the deletion of your account and associated data. Please note that certain data may be retained for legal or administrative purposes.